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3 July 2009

Dale Alcock Home Improvements
Reply Paid 1208
OSBORNE PARK WA 6917

Dear Sir

COMPLETION OF JOB 30263 - GRIFFITHS - CLIENT SATISFACTION SURVEY

We would like to thank **Dale Alcock Home Improvements** for such a wonderful job on our home renovation, our house is now certainly a home to enjoy for many years to come with the lifestyle we have always dreamed of.

We feel it is important to give more feedback than just the Client Satisfaction Survey and the contractors assigned to our renovation were all courteous and very efficient in conducting their business. In particular we would like to offer the following comments on the contractors who came to our home over the 5 month period:

- **Executive Ceilings - Sub-Contractors Daniel & Jeff** - again another top contractor, definitely recommend Daniel & Jeff to any prospective clients. For such young guys they did such a professional job. Daniel was very fussy, even re-doing some bits to make sure everything was very flush. No problems with their work, it was outstanding. We have since had our painter come in and he has even commented on the work saying 'it is the best he has ever seen', he did not need to re-touch anything, the painter was amazed at how flush, level and smooth the ceiling/cornices were to paint over, so I would definitely hold onto those guys for future Dale Alcock projects.

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THANK YOU FOR YOUR EFFORTS.

STEVE GZEHAN

